

Letter to Power Company EDP

Dear Sir,

As the Committee of AMOVATE, the organisation representing all residents of the area of Aljezur that includes Vale da Telha, Arrifana, Monte Clerigo, Vales, Paisagem Oceano and other connected districts, we wish to register a strong protest against the poor quality of the electric supply to this region.

We are constantly being inconvenienced and financially damaged by power cuts, power surges, poor street lighting and a general lack of interest and investment on behalf of an inefficient and inept supplier.

This has been a long-standing problem and we believe that EDP has been not only highly negligent in dealing with it, but, due to the fact that it operates a monopoly, is also extremely complacent in the offhand way it treats its customers.

All complaints to EDP appear to be pushed to one side because the company realises we have no other supplier to turn to.

It is reaching the stage where we are considering approaching our representatives in the European Parliament and to the Government in Lisbon to demand that the Portuguese power supply markets be opened to competition, in order to reduce EDP's self-important grip on the supply and improve the customer service to consumers.

And it is also reaching the stage where we are prepared to ask our legal representatives to instigate a unified legal action against EDP to seek substantial financial damages for residents whose electrical appliances have been broken or destroyed by these frequent occurrences.

EDP is lazy, badly served by its senior management and we demand instant action and investment in the infrastructure of Vale da Telha which has been ignored and sidelined for too long.

The appalling street lighting situation needs to be brought up to a respectable standard immediately. Everywhere, we see street lamps not working, the poles or lamps broken, perhaps uprooted with no attempt to repair, reconnect or switch them on, even those outside occupied residences.

Frankly, EDP has driven us to despair and we are now at breaking point. Unless EDP takes action WE, as representatives of the residents suffering through EDP's neglect, will began a concerted campaign to draw attention to the inefficiency of EDP's senior management who have allowed this situation to fester for far too long.

Yours faithfully,

Peter Johnson,

President of AMOVATE

On behalf of the residents of Vale da Telha and surrounding areas.